

Corona Virus – Update Netherlands

(20 March, 2020)



Coronavirus - Syngenta takes appropriate measures and continues to provide seeds and crop protection

We would like to inform you about the measures that Syngenta Netherlands is taking with regards to the corona virus. We keep a close eye on the situation and follow RIVM guidelines. Two things have absolute top priority for Syngenta: **we do everything we can to keep our employees and their loved ones healthy**. In addition, we work hard to ensure the best possible service to our customers.

Crop protection and seeds essential for food security

As a supplier to agriculture, we are [a crucial link in the food chain](#) and we have a responsibility to ensure that all our customers receive the goods they need so that we can maintain agricultural production. Therefore, we have implemented several measures to help minimize the risk of contamination while ensuring operation.

Below we indicate what this means for you as a customer or relation of Syngenta Netherlands. We would like to thank you in advance for your cooperation and understanding.

Your orders: deliveries mostly as planned

It is important to emphasize that we have our stocks under control and that supplies are still predominately as normal for the time being. We have structured our processes in such a way that we can guarantee the health and safety of our employees as well as possible, while at the same time allowing production and deliveries to proceed as much as possible according to plan. We sometimes experience some delays in the delivery of vegetable seeds in the Netherlands, partly because our carriers have to process a lot of extra shipments. We try to overcome this as well as possible and keep you informed. Within the boundaries set by the government and the possibilities that exist, we try as a company to be as flexible as possible and to immediately anticipate new developments.

If the situation changes, we will inform you about this.

Customer visits

We temporarily stop all unnecessary customer visits. All our employees - including advisors - are still working. Our employees are available by phone or e-mail every day to continue to offer the best service you're used from us. If it is necessary for one of our employees to visit you or your customers, this will be done in accordance with the guidelines for the prevention of contamination and only after mutual consultation and agreement.

Visit to our sites

We follow the guidelines of the authorities. That is why our office in Bergen op Zoom is closed for visits until further notice, but it is fully operational. For the other sites, we only receive visitors if absolutely necessary. There are a number of measures in force when visiting the site, we ask for your understanding:

- Any visitor who has traveled in high-risk countries in the past 14 days will not be admitted to one of our locations. In doing so, we follow the [current state of affairs on the World Health Organization website](#).

- Syngenta may also refuse entry to visitors who are lower risk countries but could become high risk countries in the coming weeks. In doing so, we follow the [current state of affairs on the World Health Organization website](#).
- All visitors who are ill or who show physical symptoms of illness will not be admitted to our location (s).
- Visitors to our location (s) will be checked at the entrance for increased body temperature (by a thermometer that scans your forehead temperature). In the event that the temperature reads 38 degrees Celsius or higher, you will not be admitted to the facility.

More information?

If you have questions that are not answered here, please contact your regular contact person. We will be happy to assist you.

Telephone numbers of our receptions:

Enkhuizen: +31 (0)228 -366411

De Lier: +31(0)174 -534199

Bergen op Zoom: +31(0)164-225500